

What is this guide for?

Whenever we need to collect any of your data, we will let you at that point *why* we need to do so and *what* it will be used for, but this guide provides a useful overview of all of those situations and provides more detail on how we keep your data secure and up to date, how long we might hold it for, and what your rights are in relation to it.

Stirling Orchestra is committed to protecting your personal data and will use any personal or sensitive data we collect from you in line with the General Data Protection Regulations (GDPR).

Who's responsible for data the group collects?

Stirling Orchestra's committee are the Data Controller under the GDPR. We have not appointed a Data Protection Officer to oversee our compliance with data protection laws (as we not required to do so), but our Committee has overall responsibility for the secure, fair and transparent collection and use of data by Stirling Orchestra and for data protection compliance. Any questions relating to data protection should be directed to the Committee and contact details are set out in at the end of this policy.

What data do we collect and what do we use it for?

Stirling Orchestra collects data from individuals to help us plan, organise and run the day-to-day operations of the group (e.g. co-ordinating rehearsals or collecting subscription payments) and to promote and market the group's activities (e.g. marketing mailing lists and photography/video capture).

Members: for administering membership

When you join Stirling Orchestra as a member, or during your membership with us, we may need to collect some of the following information on you:

<ul style="list-style-type: none">• Name• Email address• Phone number• Address• Gift Aid Declarations	<ul style="list-style-type: none">• Age/gender• Bank details• Photos/video footage• Audition notes
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This data will be used by committee members to manage your membership with Stirling Orchestra and to organise and run our activities.

If you give us your consent to do so, we may also use your contact details to send you appropriate marketing/promotional communications received by request from other relevant musical bodies for circulation. The onward distribution of such communications will be at the discretion of the committee, where its content is deemed to be appropriate to the nature or interests of the orchestra and its members. You can withdraw consent at any point by contacting the committee.

Event attendees: for processing and managing tickets for events

Where our events are ticketed, we need to collect data on the person booking (name and email) in order to allow you access to the event and to send you a confirmation of your reservation/purchase. This data will only be used for administering your access to the event/s for which you have booked and will *not* be used to send you marketing/promotional messages from the group unless you have also provided your consent to receive these (see below).

Employees and contractors: for administration and legal/regulatory purposes

We may need (for administration or for legal/regulatory reasons) to collect personal or sensitive data on employees or contractors of the group. Where this is the case, we will explain what this is for at the point of collection.

Mailing list subscribers: for marketing and promotion

We offer everybody the opportunity to sign up (consent) to receive marketing and promotional information on the group's activities (e.g. emails about forthcoming events).

When you sign-up to our marketing mailing list we will ask for your name and email and will use this data to send you information about our events and activities (e.g. forthcoming performances, social events and fundraising events).

We will *only* send you information that is related to the group (e.g. we will *not* use your data to send you marketing messages from 3rd parties).

Anything we send you will include a clear option to withdraw your consent (e.g. to 'opt out' of future emails) and you can also do so at any time by contacting the Committee.

Do we share your data with anyone else?

We will never pass your details on to third parties for marketing purposes.

We sometimes use third party services to process your data (e.g. Google Drive). We will always make sure any third parties we use are reputable, secure, and process your data in accordance with your rights under GDPR.

Are there special measures for children's data?

We do not knowingly collect or store any personal data about children under the age of 13. Once a child is over 13 years old, parental consent to use their data will no longer be sufficient. We will only continue to hold/use the data if the child *themselves* also gives their consent.

How can you update your data?

You can contact us at any time at stirlingorch@gmail.com to update or correct the data we hold on you.

How long we will hold your data?

The Stirling Orchestra data retention policy is to review all data held on individuals at least every two years and remove data where we no longer have a legitimate reason to keep it.

Where you have withdrawn your consent for us to use your data for a particular purpose (e.g. unsubscribed from a mailing list) we may retain some of your data for up to two years in order to preserve a record of your consent having been withdrawn.

What rights do you have?

Under the GDPR, you have the following rights over your data and its use:

- The right to **be informed** about what data we are collecting on you and how we will use it
- The right of **access** - you can ask to see the data we hold on you
- The right to **rectification** - you can ask that we update or correct your data
- The right to **object** - you can ask that we stop using your data for a particular purpose
- The right to **erasure** - you can ask us to delete the data we hold on you
- The right to **restrict processing** - you can ask that we temporarily stop using your data while the reason for its use or its accuracy are investigated
- Though unlikely to apply to the data we hold and process on you, you also have rights related to **portability and automated decision making** (including profiling)

All requests related to your rights should be made to the Committee at stirlingorch@gmail.com. We will respond within one month.

You can find out more about your rights on the [Information Commission's Office website](#)

What will we do if anything changes?

If we make changes to our privacy statements or processes we will post the changes here. Where the changes are significant, we may also choose to email individuals affected with the new details. Where required by law, we will ask for your consent to continue processing your data after these changes are made.

Contacting Us

In the event of any query or complaint in connection with the information we hold, please email the Committee at stirlingorch@gmail.com